

WILLS CREEK

Creating Community | Experience the Difference



This notice contains important information which may affect you. Please ask someone to translate it for you.

| | |
|-----------------|--|
| Mandarin | 本通知包含可能会对您造成影响的重要信息。请找人帮您翻译一下。 |
| Cantonese | 本通知中含有可能會對您產生影響的重要訊息。請找人幫助您翻譯成中。 |
| Korean | 이 공지에는 회원님에게 영향을 미칠 수 있는 중요한 정보가 포함되어 있습니다. 다른 사람에게 번역을 부탁드립니다. |
| Hindi | इस सूचना में आपको प्रभावित कर सकने वाली महत्वपूर्ण जानकारी है। कृपया किसी से इसका अनुवाद करा लें। |
| Punjab | ਇਸ ਨੋਟਿਸ ਵਿੱਚ ਅਜਿਹੀ ਮਹੱਤਵਪੂਰਨ ਜਾਣਕਾਰੀ ਸ਼ਾਮਲ ਹੈ, ਜੋ ਤੁਹਾਨੂੰ ਪ੍ਰਭਾਵਿਤ ਕਰ ਸਕਦੀ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਵਿਅਕਤੀ ਨੂੰ ਤੁਹਾਡੇ ਲਈ ਇਸਦਾ ਅਨੁਵਾਦ ਕਰਨ ਲਈ ਕਰੋ। |
| French Canadian | Cet avis contient des informations importantes qui peuvent vous concerner. Veuillez demander à quelqu'un de le traduire pour vous. |

servus™
Specialty Cleaning

DRYER VENT CLEANING “WILLS CREEK”

July 9th – 10th 2026

DRIVE CAREFULLY; OUR CREWS OR EQUIPMENT MAY BE IN LANES. TEAMS ARE FALL PROTECTION CERTIFIED. JOB-SPECIFIC SAFETY PLANS MEET OR EXCEED WORKSAFE BC REQUIREMENTS.

SUITE ACCESS SCHEDULE

SUITE ACCESS IS REQUIRED. IF YOU CANNOT BE HOME, PLEASE ARRANGE ACCESS. WE WILL START FROM THE HIGHEST UNIT NUMBER.

| | 8:30AM TO 12:30PM | 12:30PM TO 4:30PM |
|-----------------------|--------------------------------|------------------------------|
| JULY 9 TH | BUILDING #3109 – UNITS 1 - 46 | BUILDING #3109 UNITS 47 - 79 |
| JULY 10 TH | BUILDING # 3122 – UNITS 1 - 30 | XXXXXXXXXXXXXX |

SERVING YOU SINCE 1989 – NEW LOGO 2024

CLEANING DEFINITIONS & SPECIFICATIONS

Maintenance Dryer Duct Cleaning is an annual or bi-annual task that is intended to keep the ducting functional. This service is designed to prevent problems, it is not intended to fix existing problems that have already occurred. If maintenance dryer duct cleaning is neglected, lint buildup can eventually lead to an obstruction, particularly where systems are not ideally designed.

Restorative Dryer Duct Cleaning is necessary if a dryer duct is already blocked. Any dryer duct that still has reduced airflow after standard maintenance cleaning requires restorative cleaning. Restorative cleaning takes additional time and specialized tools to accomplish. Because we never know what we might find when providing this service, it is always billed as an extra on a 'time and materials' basis, and the results are not guaranteed.

Exterior Dryer Vent Cleaning - No Suite Access Required - To professionally clean all dryer ducts up to the soft flex connection pipes or booster fan point at the back/top of the dryer using 200 PSI Reverse Snake System 360' rotating jetted air nozzles from outside of the suites (removing screens on balconies or inaccessible vent point via rope access, ladder or aerial lift).

Interior & Exterior Dryer Vent Cleaning - Suite Access Required - To service the inside of units, including a complete inspection, cleaning lint traps and wherever practical, disconnecting the flex host from the duct and pushing lint from the inside to the outside. Units to provide access during the scheduled day of the cleaning. A Schedule for suite access will be forwarded prior to the service for posting.

From Interior Cleaning-Specific Notes – The interior setup is inspected to ensure the ducting is properly connected and any lint traps and booster fans are clean and functional. Where ducting is accessible, air is 'pushed' through the ducting outward to improve in the exterior cleaning process, making no mess in the suite. Please note, residents are responsible for providing unobstructed access to the interior dryer duct. Interior dryer ducts that are inaccessible (cannot be reached without moving the dryer, washer, or other heavy objects) will not be cleaned from the interior. Any connecting ducts that were disconnected for cleaning will be reconnected using existing clamps and re-taped where necessary.

Inspection from inside the suite will also check for:

- ✓ Any internal clean-out boxes that can be cleaned and the tenant may be shown how to do so
- ✓ Booster fans can be inspected to ensure moisture does not build up in the vent system
- ✓ Estimate duct run length to exterior and assess for bends and turns
- ✓ Function test to determine if the dryer turns on before any work is done
- ✓ Ensure the flex hose is secure and free of cracks, holes, and kinks
- ✓ If the flex hose is accessible, remove and vacuum the duct from inside
- ✓ Ensure all screens are properly installed
- ✓ Airflow check and function test if there is adequate airflow to the exterior (whenever possible)
- ✓ If there is no airflow at the exterior, this becomes a restoration issue

Central air ventilation system cleaning (common area hallways) One cleaning of the central air exchange duct work to remove dust and residue within the system to ensure proper function, and ensure clean air is circulated within the building. Cleaning includes air fans, all ducting horizontal and vertical shafts, and all duct vent grills in hallways. Cleaning through the use of brushes/whips inserted at each point, high-pressure air, and tooling used to loosen and remove dust and debris, removed through high powered vacuum inserted at the bottom of the shaft.