



Block Watch Program Survey

Who Can Participate

The City of Surrey is conducting this survey to gather feedback and insights from Block Watch captains, co-captains, and participants in select areas across the city. You have been selected to participate because you reside in an area that we found to have a high level of participation in the Block Watch Program and we look forward to learning from you. Your participation is *voluntary*, but it is highly encouraged as your feedback could guide future supports to the Program. We hope to hear from as many households in your Block Watch Group, so we hope that you can *encourage your neighbours* to also participate.

How to Participate

You are invited to complete a series of mostly multiple-choice questions, which can take about 12 minutes of your time. You can complete the survey online by entering this URL: <https://www.surveymonkey.com/s/SurreyBW2015>. Please note that only one completion per computer will be allowed. You may also complete this paper survey, then hand or mail it back in a sealed envelope to the Crime Prevention Coordinator at your Surrey RCMP District Office. We hope to get all completed surveys by August 31, 2015 (Monday).

Implied Consent

Your decision to complete and return this survey will be interpreted as an indication of your agreement to participate in this study.

Privacy and Confidentiality

Data collected through this survey will be stored electronically with password protection to restrict access only to authorized City of Surrey staff. Surveys completed on paper will be securely destroyed after the survey period and once data is recorded electronically. No personally identifiable information will be disclosed from this survey unless you voluntarily offer personal or contact information in any of the comment fields. At the end of the survey period, your responses will be combined with those of many others and will be presented only in summary format to further protect your anonymity.

Questions

If you have any questions about this survey, please feel free to contact Kristine Garrucho (Business Services Analyst, RCMP Support Services) at KGarrucho@surrey.ca or speak with the Crime Prevention Coordinator at your Surrey RCMP District Office.

Instructions: Please *shade* your answers or mark them with a or . Note that some of your choices may require you to skip to certain questions—please follow the *colored instructions* that appear beside your answer.

[Q1] Please select the neighbourhood where you currently reside. Choose only one answer.

- | | | |
|--------------------------------------|---------------------------------|------------------------------------|
| <input type="radio"/> Cloverdale | <input type="radio"/> Guildford | <input type="radio"/> South Surrey |
| <input type="radio"/> Fleetwood | <input type="radio"/> Newton | <input type="radio"/> Whalley |
| <input type="radio"/> Fraser Heights | | |

[Q2] Which of the following options best describes your current participation in the Block Watch Program? Choose only one answer.

- Captain** [go to Q3A] ↓ **Co-Captain** [go to Q3B] ↓ **Participant** [go to Q3C] ↓

[Q3A] How long have you been a Block Watch Captain? Choose only one answer.

- Less than a year
- 1 to 4 years [go to Q4A] ↓
- 5 to 9 years
- 10 years or more

[Q4A] How long has your Block Watch group been in existence? Choose only one answer.

- Less than a year
- 1 to 4 years
- 5 to 9 years
- 10 years or more [go to Q5A] ↓
- Not sure / did not live here when the Block Watch group was started

[Q5A] How many households are involved in your Block Watch group? Choose only one answer.

- Less than 15
- 15 to 29 [go to Q6 on the next page]
- 30 to 44
- 45 or more

[Q3B] How long have you been a Block Watch Co-captain? Choose only one answer.

- Less than a year
- 1 to 4 years [go to Q4B] ↓
- 5 to 9 years
- 10 years or more

[Q4B] How long has your Block Watch group been in existence? Choose only one answer.

- Less than a year
- 1 to 4 years
- 5 to 9 years
- 10 years or more [go to Q5B] ↓
- Not sure / did not live here when the Block Watch group was started

[Q5B] How many households are involved in your Block Watch group? Choose only one answer.

- Less than 15
- 15 to 29 [go to Q6 on the next page]
- 30 to 44
- 45 or more

[Q3C] How long have you been a participant in your Block Watch group? Choose only one answer.

- Less than a year
- 1 to 4 years [go to Q4C] ↓
- 5 to 9 years
- 10 years or more

[Q4C] How long has your Block Watch group been in existence? Choose only one answer.

- Less than a year
- 1 to 4 years
- 5 to 9 years
- 10 years or more [go to Q6 on the next page]
- Not sure / did not live here when the Block Watch group was started

[Q6] **Would you say that crime was a problem in your neighbourhood before your Block Watch group was formed?** *Choose only one answer.*

- Not at all a problem [\[go to Q7\] ↓](#)
 Somewhat a problem [\[go to Q6A\] ↓](#)
 Serious problem [\[go to Q6A\] ↓](#)
 Not sure / did not live here when the Block Watch group was started [\[go to Q7\] ↓](#)

[Q6A] **After forming your Block Watch group, how effective was it in helping reduce crime in your neighbourhood?**

Choose only one answer.

- Not at all effective
 Somewhat effective [\[go to Q7\] ↓](#)
 Definitely effective
 Not sure / cannot tell

[Q7] **What would you say were problems/concerns in your Block Watch area in the past 12 months?** *Select all that apply.*

- Break-ins at homes or other structures on the premises
 Excessive noise or other incidents that disturb the peace and quiet in the neighbourhood
 Physical harm to someone in the neighbourhood, *e.g.* attempted murder, assault, arson with disregard for human life
 Someone in the neighbourhood possessing stolen property
 Someone in the neighbourhood producing drugs, *e.g.* LSD, heroin, cocaine, cannabis/marijuana, methamphetamine, ecstasy
 Someone in the neighbourhood selling drugs, including Dial-a-Dope operations
 Theft of cars, trucks, motorcycles, or other vehicles
 Theft of items from cars or other motor vehicles
 Theft of items, *e.g.* mail, bicycles, left out in the yard, patio
 Vandalism, mischief resulting to damage of property
 Other, *please specify:*

[Q8] **Of your answers in the previous question, which one would you say was the most common problem/concern in your Block Watch area in the past 12 months?**

[Q9] **How involved were you in the meetings/activities of your Block Watch group in the past 12 months?** *Choose only one answer.*

- Not at all involved
 Somewhat involved
 Extremely involved

[Q10] **What would you consider to be your Block Watch group's most significant challenges in helping address problem areas in your neighbourhood?**

[Q11] **What would you consider to be your Block Watch group's most effective strategies in helping address problem areas in your neighbourhood?**

[Q12] **Has your Block Watch group made you feel safer in your neighbourhood?** *Choose only one answer.*

- About the same
 Somewhat safer
 Much safer
 Not sure / cannot tell

[Q13] **Would you recommend forming a Block Watch group to other people who may want to help address problems/concerns in their neighbourhood?** *Choose only one answer.*

- Would not recommend
 Might or might not recommend
 Definitely recommend

[Q14] How satisfied or dissatisfied are you with the supports that your Block Watch group received in the past 12 months from Uniformed RCMP Members, Crime Prevention Coordinators, and the Surrey RCMP Overall? Choose one answer per row.

	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied	Not Applicable
Uniformed RCMP Members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crime Prevention Coordinators / Block Watch Coordinators	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Surrey RCMP Overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Q15] In the past month, how many of the Surrey RCMP emails, bulletins or media releases have you directly received from the Surrey RCMP or indirectly through your Block Watch captain/co-captain? Choose only one answer.

None
 One to three
 Four or more

[Q16] If possible, how often would your Block Watch group want to engage with the following groups/individuals? Choose one answer per row.

	About once a year	Every 4 to 6 months	Every 2 to 3 months	At least once a month	Not Applicable
Uniformed RCMP Members	<input type="radio"/>				
Crime Prevention Coordinators / Block Watch Coordinators	<input type="radio"/>				
Other Block Watch Groups	<input type="radio"/>				

[Q17] If available, how often would you prefer to receive the following information from the Surrey RCMP? Choose one answer per row.

	Annually	Semi-annually	Quarterly	Monthly	Bi-weekly	Weekly	Not Applicable
Neighbourhood-specific crime statistics, maps, etc.	<input type="radio"/>						
Status updates on tips/reports made by Block Watch participants	<input type="radio"/>						
Crime prevention bulletins	<input type="radio"/>						

[Q18] Other than in English and French, in what other languages can Block Watch materials be made available, specifically to cater to your group's needs? Select all that apply.

<input type="checkbox"/> Punjabi	<input type="checkbox"/> Spanish
<input type="checkbox"/> Cantonese	<input type="checkbox"/> Hindi
<input type="checkbox"/> Mandarin	<input type="checkbox"/> Other, please specify:
<input type="checkbox"/> Tagalog	_____
<input type="checkbox"/> Korean	
<input type="checkbox"/> Persian (Farsi)	<input type="radio"/> Not Applicable

[Q19] Please provide any other comments or suggestions on the Block Watch Program that you have not covered in other parts of the survey.

In this last section of the survey are demographic questions that would help us know better the communities that are engaged through the Block Watch Program.

[Q20] **In which age group do you belong?** *Choose only one answer.*

- Under 20
- 20 to 34
- 35 to 49
- 50 to 64
- 65 and over
- Prefer not to answer

[Q21] **Please indicate your gender.** *Choose only one answer.*

- Male
- Female
- Other
- Prefer not to answer

[Q22] **To which racial or ethnic group(s) do you most identify?** *Select all that apply.*

- | | |
|---|--|
| <input type="checkbox"/> White | <input type="checkbox"/> Southeast Asian (e.g., Vietnamese, Cambodian, Malaysian, Laotian, etc.) |
| <input type="checkbox"/> South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.) | <input type="checkbox"/> West Asian (e.g., Iranian, Afghan, etc.) |
| <input type="checkbox"/> Chinese | <input type="checkbox"/> Korean |
| <input type="checkbox"/> Black | <input type="checkbox"/> Japanese |
| <input type="checkbox"/> Filipino | <input type="checkbox"/> Other, <i>please specify:</i> _____ |
| <input type="checkbox"/> Latin American | <input type="radio"/> Prefer not to answer |
| <input type="checkbox"/> Arab | |

[Q23] **What was your total household income in 2014?** *Choose only one answer.*

- Under \$40,000
- \$40,000 to \$59,999
- \$60,000 to \$79,999
- \$80,000 and over
- Prefer not to answer

[Q24] **What is the highest degree or level of school you have completed?** *Choose only one answer.*

- No degree, certificate, or diploma
- Secondary/high school completion certificate
- College certificate or diploma
- University degree, certificate or diploma (including bachelor's, medical, master's or doctorate)
- Prefer not to answer

[Q25] **Please select which best describes your current employment status.** *Choose only one answer.*

- | | |
|--|--|
| <input type="radio"/> Employed for wages | <input type="radio"/> Student |
| <input type="radio"/> Self-employed | <input type="radio"/> Retired |
| <input type="radio"/> Out of work and looking for work | <input type="radio"/> Unable to work |
| <input type="radio"/> Out of work but not currently looking for work | <input type="radio"/> Prefer not to answer |
| <input type="radio"/> Homemaker | |

Thank you for taking the time to complete this survey.